



RESTARTING MAINE'S ECONOMY

COVID19 Prevention Checklist Industry Guidance

As the number of COVID-19 cases begins to decrease, the State of Maine is adopting a staged approach, supported by science, public health expertise and industry collaboration, to allow Maine businesses to safely open when the time is right.

This is one of many industry guidance documents for business that the State is preparing for businesses so they can be prepared to meet health guidelines and reopen safely. Please make sure you pair this document with the general guidance document that applies to all industries, which is available on maine.gov/DECD.

Please note: This document may be updated as additional information and resources become available.

Phase 1: Dog Grooming *Released April 29, 2020*

- Communicate with clients via telephone or video-chat to avoid in-person conversations.
- Provide updated protocols and procedures on website in advance of the grooming appointment.
- Schedule drop-off appointments and provide curbside service to receive and return pets.
- Clients can text groomer upon arrival to the salon and groomers can text clients for pick-up.
- Use online or phone payment systems to avoid handling credit cards or other payments.
- Dog grooming cannot allowed if someone in the client household is currently ill with COVID.
- Grooming salons will supply their own leashes so there is no hand-off of an owner's leash at time of service.
- Signage regarding updated protocols and procedures should be posted visible to clients.
- For salons located in larger facilities, maintain 6 feet of physical distance between clients and groomers or other staff. Taping on the floor is suggested to support physical distance awareness.
- Face masking is encouraged for both groomers and clients. We now know from recent studies that a significant portion of individuals with coronavirus lack symptoms ("asymptomatic") and that even those who eventually develop symptoms ("pre-symptomatic") can transmit the virus to others before showing symptoms. CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain.

- Client families must not congregate in salons.
- Maintain physical distancing in businesses with multiple groomers by limiting the number of groomers working together at the same time, working at every other table, and allowing only one employee at a time in the pet bathing area.
- Grooming inside a client home is not allowed at this time. Grooming services may be provided only in mobile units, salons or stores.